

**GENDER-BASED VIOLENCE SERVICE PROVIDERS**

**1. EMERGENCY ASSISTANCE FOR ACUTE CASES OF RAPE OR VIOLENCE FOR ADULTS OR CHILDREN**

<b>NAME</b>	<b>TYPE OF SERVICE</b>	<b>CONTACT DETAILS</b>
<b>Netcare</b>	Emergency medical services	082 911
<b>Netcare Sexual Assault Foundation</b>	<ul style="list-style-type: none"> <li>●Counselling - Face to face</li> <li>●They offer support group referrals</li> <li>●The victims are assessed using non-evasive examination procedures (both adults and children)</li> <li>●They offer a 72-hour care for sexual assault and rape. The victims need to report the crime within 72 hours get assessed, police involved and then get support.</li> <li>●Therapy is accessible for free at the hospital.</li> </ul>	011 806 1652/3 – Sunninghill. Multiple branches across all provinces - Google to find the nearest Netcare
<b>SAPS</b>	Emergency police services	10111
<b>Tears Emergency Helpline</b>	Emergency helpline for victims of rape or violence	*134*7355# For emergency dial 2 (24/h free call) 010 590 5920

**2. ORGANISATIONS SPECIALISING IN GENDER BASED VIOLENCE**

<b>NAME</b>	<b>TYPE OF SERVICE</b>	<b>CONTACT DETAILS</b>
<b>GBV.Org</b>	SA Government GBV Command Centre 24/7 Call Centre The Centre can refer calls directly to SAPS (10111) and field Social Workers who respond to victims of GBV	0800 428 428 "please call me" facility: *120*7867# SMS 'help' to 31531 Skype Line 'Helpme GBV'
<b>Department of Social Development GBV Centre</b>	Shelter and counselling service and assists with rape, abuse, child negligence, substance abuse	0800 428 428 - National *120*7867# / dial Help (SMS) 31531
<b>People Opposing Woman Abuse (POWA)</b>	<ul style="list-style-type: none"> <li>●Counselling for abused women - telephonic or face to face.</li> <li>●Shelters for victims of gender-based violence.</li> <li>●Legal advice telephonically</li> <li>●Support groups.</li> </ul>	011 642 4345/6/7 Katlehong: 011 860 2658 Vosloorus: 011 906 4259 Thembisa: 065 868 3309 Evaton/Sebokeng: 081 383 7698 Soweto: 011 933 2333
<b>Tears Foundation</b>	The service identifies the closest centre to victim and link or connect victims to facilities that offer the following services: Individual counselling Group counselling/ couples counselling Support groups and emergency shelters	010 590 5920
<b>Lifeline Victim Empowerment Programme</b>	Lifeline Johannesburg runs a victim empowerment programme based in Soweto and the Johannesburg Inner City, working in partnership with the Department of Community Safety, the Department of Health and Social Development and South African Police Service. They manage 17 trauma centres attached to as many police stations. A trauma centre is a room in a police station allocated to victim support and manned by volunteer victim supporters who work alongside a SAPS coordinator.	0861 322 322 Toll free: 0800 150 150 The stations in programme are: 1. The whole of Soweto: 2. The whole of Lenasia: 3. JHB Inner City: Jeppe, Hillbrow, Yeoville and Brixton 4. Suburbs: Norwood and Fairlands
<b>Teddy Bear Clinic</b>	A fully fledged service for abused children: Forensic medical examinations, forensic assessments, counseling, psychological testing and more recently a diversion programme for youth sexual offenders.	011 484 4554
<b>Action Breaks Silence</b>	Helping communities end GBV	066 163 0542 niki@actionbreakssilence.co.za
<b>ADAPT</b>	Support and counselling to victims/survivors of sexual assault/rape, as well as domestic abuse prevention	0113217617
<b>Ithemba Rape and Trauma support Centre Braamfontein Branch</b>	They offer counselling (face to face) <ul style="list-style-type: none"> <li>● Shelter for both women and children</li> <li>● Forensic assessments</li> </ul>	Crystal Park – 0119689040 Actonville – 0119646000 Putsonfontein – 0118456315 JHB - 0112403600

	<ul style="list-style-type: none"> <li>• Caters for women and children however if the children are too young, they are referred to the children's clinic</li> <li>• Ithemba works closely with the police in different branches of the East Rand</li> </ul>	
<b>Izwi Lami (Rape Survivors Support Service)</b>	<ul style="list-style-type: none"> <li>• Izwi Lami offers services such as shelters counselling medical care etc.</li> <li>• They provide rape support services</li> <li>• Guide survivors with tips and referrals depending on what is needed.</li> </ul>	011 880 0995 *134*334# dial from any phone (free / anonymous) WhatsApp 060 069 2788
<b>NISA (Institute for Women Development)</b>	<ul style="list-style-type: none"> <li>• They offer telephonic and face to face counselling for abuse/rape and trauma</li> <li>• Shelter for abused women and children</li> </ul>	011 854 5804 Lenasia: 011 854 1007 Soweto: 011 984 8928 Orange Farm: 011 850 0637

### 3. TELEPHONIC COUNSELLING SERVICES

NAME	TYPE OF SERVICE	CONTACT DETAILS
<b>Lifeline</b>	LifeLine responds to emotional trauma and individual crises, providing emotional support	011 728 1347 / 011 422 4242 0861 322 322
<b>South African Depression Anxiety Group (SADAG)</b>	Police and Trauma Line	0800 20 50 26 0800 567 567
<b>Stop Gender Violence and Women Abuse</b>	Crisis counselling for women who have been raped or abused, advice and support for people wanting to support women in need of help, legal and other options available for abused women and rape survivors.	080 015 0150 Please call me *120*7867#
<b>Gender Violence Helpline</b>		0800 150 150
<b>Childline</b>		0800 055 555 116 – dial on a phone, any network
<b>Human Trafficking Helpline</b>		08000 737 283 (08000 rescue) / 082 455 3664
<b>Crime Stop</b>		08600 10111
<b>Commission for Gender Equality</b>	Report Gender Discrimination and Abuse	0800 007 709
<b>Family Life South Africa</b>	Family Mediation and counselling services	011 766 3283 Randfontein Satellite – 071 067 5021 (Paul) Kagiso Satellite – 065 576 5290 (Lindy)
<b>Rape Crisis - 24 hour helpline</b>	<ul style="list-style-type: none"> <li>• They have 6 counsellors, work on an appointment basis</li> <li>• Telephonic and face to face counselling for rape survivors</li> </ul>	082 340 2061 – Daun
<b>Rape Crisis COVID-19 Response</b>	Telephonic and online counselling to sexual assault victims.	Whatsapp: 083 222 5164

### 4. SHELTERS

NAME	TYPE OF SERVICE	CONTACT DETAILS
<b>Nisaa</b>	Nisaa promotes women's and children's rights through: Counselling and shelter services, Awareness and advocacy, Training, Development local national, regional and international partnerships.	011 854 5804 19 Link Street, Extension 1, Lenasia Johannesburg, Gauteng Soweto – 011 980 6236 Orange Farm – 011 231 5050
<b>People Opposing Woman Abuse (POWA)</b>	Gauteng-based organisation offering shelter, counselling and legal support to women in abusive relationships, rape survivors, survivors of incest.	011 642 4345/6/7 Johannesburg, Gauteng
<b>Ikhaya Lethemba</b>	Ikhaya Lethemba, Braamfontein is a One Stop Centre for female victims of crime and violence. The shelter can accommodate 120 women and children for a period of up to 9 months. Their Social Work team provide counselling to shelter residents, an in-house crèche, an	011 422 4242 0861 322 322 011 240 3600

	in-house library and gym, after school homework programmes and holiday programmes for the children accommodated with their mothers in the shelter.	
<b>National Shelter Movement of South Africa</b>		0800 001 005, or SMS, WhatsApp or Please Call Me to 082 057 8600 / 082 058 2215 / 072 230 7147
<b>National Shelter Movement</b>		079 310 9633 Rudo: 083 684 7737 Zubeda: 083 289 9818
<b>Gauteng Shelter Network</b>	<b>Bella Maria</b> , Vanderbijlpark 016 428 1640 <b>Bethany</b> , Bertrams 011 614 3245 <b>Beth Shan</b> , Pretoria West 012 327 3005 <b>Bombani</b> , Alexandra 011 027 1513 <b>Botshabelo</b> , Midrand 067 013 6679 also on whatsapp <b>Eldorado Park Women's Forum</b> , Lenasia 011 945 6433 <b>Frida Hartley</b> , Yeoville 011 648 6005 <b>Leamogetswe</b> , Saulsville 012 375 8845 <b>Leratong</b> (Salem Support Centre), Springs 011 363 1369 <b>Mercy House</b> , Pretoria 012 329 1988 <b>Mother's Nest</b> , Brakpan 011 817 2666 <b>NISAA</b> Lenasia 011 854 5804 <b>Polokego</b> , Krugersdorp 082 967 0383 <b>Polokegong Mali-Martin</b> , Bronkhorstpruit 013 935 8031 <b>Potters House</b> , Pretoria: 012 320 0192 <b>POWA</b> West Rand, Florida 011 642 4345 <b>POWA</b> East Rand, Vosloorus 011 642 4345 <b>AMCARE</b> , Alberton 011 869 5856/011 907 4220	

## 5. LEGAL SERVICES

NAME	TYPE OF SERVICE	CONTACT DETAILS
<b>Lawyers against Abuse</b>	Provides free legal services and psycho-social support for victims of domestic violence and sexual violence.	087 150 7235 Buffalo Street Ext. 2 Diepsloot 072 031 1840 - Portia
<b>Legal Aid South Africa</b>	Provide professional legal advice and representation. Try to help as many poor people as possible, including vulnerable groups such as women, children and the rural poor.	0800 110 110
<b>Legal Aid Board</b>		011 845 4311
<b>ProBono.org</b>	A response to the lack of access to justice for people in South African who are unable to pay for their own private legal representation.	011 339 6080
<b>Women's Legal Centre</b>	NPO - Free legal advice to women.	011 339 1099
<b>Wits Law Clinic</b>	Free Legal services	011 717 8562 (Braamfontein)